



State of Nevada
Public Utilities Commission



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Organizational Structure

The Public Utilities Commission of Nevada ("Commission") is divided into two general sections: Commission Policy/Administration and Regulatory Operations. Commission Policy/Administration includes the Commissioners, Executive Director, Administration, General Counsel, Utilities Hearing Officers, Policy Analysis, the Public Information Office, and Consumer Outreach. Regulatory Operations includes the enforcement and analytical staff of the Commission, containing the Director of Regulatory Operations, Staff Counsel, Resource and Market Analysis, Financial Analysis, Engineering, Rail Safety, and Consumer Complaint Resolution.

Commission Policy/Administration

Commission

The Commission is comprised of three Commissioners who are each appointed by the Governor to a four-year term. The Governor designates one Commissioner as Chairman.

In contested matters, rulemakings, and investigations, a Commissioner is assigned to govern the proceedings to act as the Presiding Officer. The Presiding Officer, in contested cases, acts in a quasi-judicial manner by receiving and ruling on the admissibility of evidence and amendments to pleadings, acting upon any pending motions which do not involve a final determination of the proceeding, issuing appropriate interim orders, ruling on all procedural matters, setting timeframes for oral testimony and making findings of fact and conclusions of law for the full Commission to approve. Witnesses are presented and are subject to cross-examination by the other

parties, Commissioners and Commissioners' advisors. Likewise, in rulemaking proceedings, the Presiding Officer receives public comment on proposed regulations.

All matters over which the Commission has supervision, control, jurisdiction or advisory power must be approved by a quorum of Commissioners during a public agenda meeting. Thus, during these meetings, the Commissioners vote on Regulatory Operation Staff ("Staff") recommendations for resolution of matters which did not go to hearing, and vote on other recommendations presented by the Presiding Officer for final determination of matters in which hearings have been held. The Commissioners also vote on various administrative, legislative, legal and policy issues in state and federal regulatory matters, including those before the Federal Energy Regulatory Commission ("FERC") and the Federal Communications Commission ("FCC").

Commissioners

Name	Title	Telephone	E-mail	Location
Alaina Burtenshaw	Chairman	(775) 684-6101	christensen@puc.nv.gov	Las Vegas
Rebecca Wagner	Commissioner	(775) 684-6101	christensen@puc.nv.gov	Carson City
David Noble	Commissioner	(775) 684-6101	christensen@puc.nv.gov	Carson City

Executive Director

The Executive Director serves as Chief Financial Officer and directs the daily operations of the Commission including without limitation, budget preparation, administration, human resources, media relations and consumer outreach, purchases and acquisitions made by the Commission and contracts and leases entered into by the Commission. The Executive Director also develops and implements policies and procedures to ensure the efficient operation of the Commission including Regulatory Operations.

Executive Director Staff

Name	Title	Telephone	E-mail	Location
Crystal Jackson	Executive Director	(775) 684-6177	cjackson@puc.nv.gov	Carson City
Debra Christensen	Executive Assistant	(775) 684-6191	christensen@puc.nv.gov	Carson City

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Public Information Office

The Public Information Office is responsible for coordinating all external communications with the public, media, financial community, trade organizations and other interested groups. The Public Information Officer (PIO) monitors state legislative activities and produces reports as needed, and interacts with other state agencies and branches of local, state and federal government to increase understanding of Commission activities.

Public Information Office Staff

Name	Title	Telephone	E-mail	Location
Peter Kostas	Public Information Officer	(775) 684-6118	pkostas@puc.nv.gov	Carson City

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Consumer Outreach

Consumer Outreach is responsible for managing consumer outreach efforts to include: development and dissemination of outreach materials, development and tracking of outreach activities, and attending and speaking at community events.

Consumer Outreach Staff

Name	Title	Telephone	E-mail	Location
Dawn Rivard	Consumer Outreach Director	(702) 486-7214	drivard@puc.nv.gov	Las Vegas

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Administration

Administration is responsible for the overall administrative operations of the Commission to include budget and fiscal management; assessments, fees and administrative fines; human resources and management services; computer systems and operations; and the Electronic Filings and Records Management System.

Administration Staff Members

Name	Title	Telephone	E-mail	Location
Donna Skau	Commission Secretary	(775) 684-6197	dskau@puc.nv.gov	Carson City
Breanne Potter	Asst Commission Secretary	(775) 684-6167	bpotter@puc.nv.gov	Carson City
Nichole Shafer	Financial Officer	(775) 684-6195	nshafer@puc.nv.gov	Carson City
Jordan Neubauer	Administrative Analyst	(775) 684-6198	jneubauer@puc.nv.gov	Carson City
Ann Scott	Management Analyst II	(775) 684-6187	amscott@puc.nv.gov	Carson City
Colby Smith	Accounting	(775)	colbysmith@puc.nv.gov	Carson

	Assistant III	684-6181		City
Christine Thorson	Personnel Analyst I	(775) 684-6154	cmthorson@puc.nv.gov	Carson City
Sabrena Cusick	Admin Assistant IV	(775) 684-6168	scusick@puc.nv.gov	Carson City
Angelina Knowles	Admin Assistant III	(702) 486-7217	aknowles@puc.nv.gov	Las Vegas
Michelle Matus	Admin Assistant II	(775) 684-6101	mmatus@puc.nv.gov	Carson City
Jennifer Sturm	Admin Assistant III	(775) 684-6196	jsturm@puc.nv.gov	Carson City
Jillian Kaleikini	Admin Assistant I	(702) 486-7210	jkaleikini@puc.nv.gov	Las Vegas

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Business Process Services

Business Process Services is responsible for the Commission's core business processes relating to docket management. This includes implementing processes necessary to support the acceptance and management of "legally defensible" electronic documents and records. Business Process Services also manages the master dockets, prepares agenda meeting notices and maintains the Commission's master calendar.

Business Process Services Staff Members

Name	Title	Telephone	E-mail	Location
Karen Lakarosky	Business Process Analyst II	(775) 684-6144	klakarosky@puc.nv.gov	Carson City

Trisha Osborne	Business Process Analyst I	(775) 684-6112	trosborne@puc.nv.gov	Carson City
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Electronic Filings and Records Management Staff Members

Name	Title	Telephone	E-mail	Location
Rupert White	EFRM System Manager	(775) 684-6129	rwhite@puc.nv.gov	Carson City

Computer Systems Staff Members

Name	Title	Telephone	E-mail	Location
Jeffrey D'Amario	Manager, Systems Operations	(775) 684-6192	jdamario@puc.nv.gov	Carson City
Tiffani Wood	IT Tech	(702) 486-7236	tswood@puc.nv.gov	Las Vegas

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General Counsel

General Counsel is responsible for representing the Commission's interests in all proceedings in state and federal court. The division represents the Commission's interests before various state and federal regulatory agencies including the FERC; counsels commissioners and administrative attorneys on legal and policy issues; and reviews and approves notices, orders, notices of agenda meetings, regulations, legislation and other legal documents prepared by administrative attorneys and the legal case manager. The division is also responsible for case management and reviewing the Commission's administrative procedures to assure compliance with the Administrative Procedures Act as well as other statutes and regulations applicable to the Commission.

General Counsel Staff Members

Name	Title	Telephone	E-mail	Location
Carolyn Tanner	General Counsel	(775) 684-6188	ctanner@puc.nv.gov	Carson City
Elizabeth Avram	Legal Research Assistant	(775) 684-6108	eavram@puc.nv.gov	Carson City
Shelly Cassity	Asst General Counsel	(702) 486-7218	scassity@puc.nv.gov	Las Vegas
Garrett Weir	Asst General Counsel	(775) 684-6185	gweir@puc.nv.gov	Carson City

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Administrative Attorneys

Administrative Attorneys are responsible for providing preliminary advice and counsel to the assigned Commissioner; interpreting relevant laws, regulations, policies and procedures as they apply to specific utility issues; drafting legally sufficient opinions, notices, orders and regulations for the Commissioners; and making fair and impartial recommendations to the Commissioners based on fact and conclusions of the law.

Administrative Attorneys

Name	Title	Telephone	E-mail	Location
Hayley Williamson	Admin Attorney (Noble)	(775) 684-6173	hwilliamson@puc.nv.gov	Carson City
Roman Borisov	Admin Attorney (Wagner)	(775) 684-6152	rborisov@puc.nv.gov	Carson City

Matthew Fox	Admin Attorney (Burtenshaw)	(702) 486-7096	msfox@puc.nv.gov	Las Vegas
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Utilities Hearings Officers

The Utilities Hearing Officers hold administrative hearings on applications to provide utility services, tariff rates, financial practices, jurisdictional issues and consumer complaints, write administrative orders, and arbitrate disputes between telecommunications providers. The Utilities Hearing Officers schedule and preside over administrative proceedings including prehearing conferences, consumer sessions, workshops, mediations, arbitrations and hearings in rulemakings, investigations and contested cases. The Utilities Hearing Officers also research and analyze evidence while drafting orders and opinions based on the record as well as state and federal law, which is reviewed and voted on by the Commissioners. Finally, the Utilities Hearing Officers review petitions for reconsideration and draft appropriate responses. The decisions of the Utilities Hearing Officers are subject to appeal by the Commission in the same manner that the decisions of a Presiding Officer are subject to appeal and review by the Commission. The Utilities Hearing Officers, however, are not able to vote on any matter before the Commission.

Utilities Hearing Officers Staff Members

Name	Title	Telephone	E-mail	Location
Donald Lomoljo	Utilities Hearing Officer	(775) 684-6121	dlomoljo@puc.nv.gov	Carson City

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Policy Analysis

Policy Analysis is responsible for providing policy, technical support and advice to the Commissioners on various aspects of utility issues including telecommunications, electric, gas, water and sewer. This involves evaluating, analyzing and interpreting utility

data; drafting opinions, orders and regulations and ensuring they are technically accurate, consistent and complete; and providing policy and technical assistance to the Commission during hearings and rulemaking sessions. The Policy Analysis also provides policy and technical assistance to General Counsel during all proceedings before state and federal courts as well as federal regulatory agencies.

Policy Analysis Staff Members

Name	Title	Telephone	E-mail	Location
Craig McDonnell	Manager, Policy Analysis	(775) 684-6149	cmcdonnell@puc.nv.gov	Carson City
Paul Anderson	Policy Advisor	(775) 684-6182	panderso@puc.nv.gov	Carson City
John Candelaria	Policy Advisor	(702) 486-4497	jcandelaria@puc.nv.gov	Las Vegas
Jon Davis	Policy Advisor	(702) 486-7244	jdavis@puc.nv.gov	Las Vegas
Steve Traxler	Policy Advisor	(775) 684-7582	straxler@puc.nv.gov	Carson City

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Regulatory Operations

Regulatory Operations Staff (“Staff”) appears and participates in cases before the Commission as an independent party, balancing the interests of ratepayers and utility shareholders to ensure safe and reliable service at a reasonable cost.

Director of Regulatory Operations

The Director of Regulatory Operations (“DRO”) supervises and manages all aspects of Staff, consisting of five technical divisions and Staff Counsel. The DRO ensures that all Staff employees perform at a high level of competence and professionalism; organizes and manages all Staff regulatory functions including resources to ensure timely

completion of analyses and submission of testimony, comments, reports and other filings to the Commission; and makes recommendations to the Commission regarding public utility matters. Additionally, the DRO monitors public utilities' compliance with applicable statutes, regulations and Commission orders.

Regulatory Operations Staff Members

Name	Title	Telephone	E-mail	Location
Anne-Marie Cuneo	Dir of Regulatory Operations	(775) 684-6135	amcuneo@puc.nv.gov	Carson City
Mahin Quintero	Executive Assistant	(775) 684-6105	mquintero@puc.nv.gov	Carson City

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Staff Counsel

Staff Counsel performs the legal functions of Staff and is responsible for providing legal counsel and support to Staff management and employees. These duties include formulating legal strategy and legal positions regarding utility filings; drafting case discovery; reviewing utility filings for legal adequacy and content; and preparing pleadings, briefs, responses to petitions, stipulations and other filings applicable to the regulation of Nevada utilities. The division also reviews and assists in the development of Staff testimony and filings; ensures that Staff's positions are in compliance with Nevada statutes and regulations; represents Staff at Commission hearings and workshops; assists in the development of proposed regulations and legislation; and provides other legal support to Staff divisions. Staff Counsel is the only division within Staff that addresses, in some form, every case filed with the Commission.

Staff Counsel Staff Members

Name	Title	Telephone	E-mail	Location
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Tammy Cordova	Staff Counsel	(702) 486-7905	tcordova@puc.nv.gov	Las Vegas
Tina Roberts	Supr, Lgl Secretary, Case Mngr	(775) 684-6141	troberts@puc.nv.gov	Carson City
Zina Hrycenko-Lee	Legal Secretary	(775) 684-6102	zinallee@puc.nv.gov	Carson City
Shayla Hooker	Legal Secretary	(702) 486-7275	shooker@puc.nv.gov	Las Vegas
Meredith Barnett	Asst Staff Counsel	(775) 684-7583	mbarnett@puc.nv.gov	Carson City
Samuel Crano	Asst Staff Counsel	(775) 684-6151	scrano@puc.nv.gov	Carson City
Jermaine Grubbs	Asst Staff Counsel	(702) 486-7239	jgrubbs@puc.nv.gov	Las Vegas
Cheryl Hachman	Legal Case Manager	(702) 486-7904	chachman@puc.nv.gov	Las Vegas
Jordan Pinjuv	Asst Staff Counsel	(702) 486-7237	jpjuv@puc.nv.gov	Las Vegas
Louise Uttinger	Asst Staff Counsel	(775) 684-6124	uttinger@puc.nv.gov	Carson City

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Resource and Market Analysis

Resource and Market Analysis is responsible for all economic analyses of electric, natural gas and local telephone utility performance; rate designs; CPC applications; merger and competitive issue reviews; interconnection agreements; and other tariff reviews, including compliances. The division also provides information to the public regarding installation of renewable facilities, participation in the renewable portfolio

standard and any incentive or subsidy programs available.

Resource and Market Analysis Staff Members

Name	Title	Telephone	E-mail	Location
Yasuji Otsuka	Manager, Resource & Market	(775) 684-6131	yotsuka@puc.nv.gov	Carson City
Darci Dalessio	PEC Administrator	(775) 684-6171	dalessio@puc.nv.gov	Carson City
Monsur Ahmed	Economist	(775) 684-6160	mahmed@puc.nv.gov	Carson City
Anita Castledine	Economist	(775) 684-6162	acastledine@puc.nv.gov	Carson City
Manny Lopez	Senior Economist	(775) 684-6163	lopez@puc.nv.gov	Carson City
Karen Olesky	Economist	(702) 486-7908	kolesky@puc.nv.gov	Las Vegas
Swetha Venkat	Economist	(702) 486-7095	svenkat@puc.nv.gov	Las Vegas
Anita Whitmore	Senior Utility Analyst	(775) 684-6138	whitmore@puc.nv.gov	Carson City
Cristina Zuniga	Senior Utility Analyst	(775) 684-6127	czuniga@puc.nv.gov	Carson City

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Financial Analysis

Financial Analysis is responsible for the project management and audit of general rate change applications and analysis of filings for electric, natural gas, telephone, water

and wastewater utilities. Additionally, the division is responsible for the project management and audit of deferred energy and purchase gas adjustment applications and mobile home park filings, analyzing and processing applications for licenses, reviewing applications for certificates of public convenience and necessity and changes in ownership, reviewing annual report filings, tracking compliance for non-safety issues, and monitoring universal energy charge collections.

Financial Analysis Staff Members

Name	Title	Telephone	E-mail	Location
Rex Bosier	Manager, Financial Analysis	(775) 684-6148	rbosier@puc.nv.gov	Carson City
Mary Thompson	Admin Assistant III	(775) 684-6155	mthompson@puc.nv.gov	Carson City
John Brownrigg	Financial Analyst	(702) 486-7241	jbrownrigg@puc.nv.gov	Las Vegas
Fred Buck	Financial Analyst	(775) 684-6190	fbuck@puc.nv.gov	Carson City
Pamala Ganger	Financial Analyst	(775) 684-6156	pganger@puc.nv.gov	Carson City
Kim Lighthart	Financial Analyst	(702) 486-7233	klighthart@puc.nv.gov	Las Vegas
Nichole Matzek	Financial Analyst	(775) 684-6170	nmatzek@puc.nv.gov	Carson City
Richard Phillips	Financial Analyst	(775) 684-6125	raphillips@puc.nv.gov	Carson City
Matthew Rice	Financial Analyst	(702) 486-7276	mrice@puc.nv.gov	Las Vegas

Charles Whitman	Financial Analyst	(702) 486-7906	cwhitman@puc.nv.gov	Las Vegas
Peter Young	Financial Analyst	(775) 684-6136	pmyoung@puc.nv.gov	Carson City

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Engineering

Engineering is responsible for monitoring the implementation of electric renewable portfolio standards and demand-side management activities as well as forecasting Nevada's electric energy and capacity requirements. The division monitors water and wastewater utilities for quality of service, environmental compliance and financial performance; and reviews UEPA applications for construction permits for compliance with environmental requirements for new water and/or wastewater facilities. The division also implements a gas pipeline safety program in conjunction with the U.S. Department of Transportation, Pipeline and Hazardous Materials Safety Administration.

Engineering Staff Members

Name	Title	Telephone	E-mail	Location
Paul Maguire	Manager, Engineering	(775) 684-6143	pmaguire@puc.nv.gov	Carson City
Cynthia Martin	Admin Assistant III	(775) 684-6104	cmartin@puc.nv.gov	Carson City
Gary Cameron	Resource Planning Engineer	(775) 684-6137	gcameron@puc.nv.gov	Carson City
Adam Danise	Electrical Engineer	(702) 486-7299	adanise@puc.nv.gov	Las Vegas
Kelly Everson	Gas Pipeline Engineer	(702) 249-9462	keverson@puc.nv.gov	Las Vegas

Mark Harris	Electrical Engineer	(775) 684-6165	mpharris@puc.nv.gov	Carson City
Kenneth Jones	Gas Pipeline Engineer	(775) 684-6147	kenjones@puc.nv.gov	Carson City
Percival Lucban	Electrical Engineer	(702) 486-7094	plucban@puc.nv.gov	Las Vegas
Neil Pascual	Gas Pipeline Engineer	(702) 305-9519	npascual@puc.nv.gov	Las Vegas
Edmund Quagliari	Water Engineer	(775) 684-6179	equagliari@puc.nv.gov	Carson City
Craig Rogers	Gas Pipeline Engineer	(702) 469-6733	crogers@puc.nv.gov	Las Vegas
Adam Roney	Senior Analyst	(775) 684-6140	aroney@puc.nv.gov	Carson City
Ken Saarem	Gas Pipeline Engineer	(775) 443-8968	ksaarem@puc.nv.gov	Carson City
Clark Stoner	Senior Gas Pipeline Engineer	(775) 684-6139	cstoner@puc.nv.gov	Carson City
Cynthia Turiczek	Senior Engineering Analyst	(775) 684-6146	cturiczek@puc.nv.gov	Carson City
Jason Woodruff	Electrical Engineer	(775) 684-6133	jwoodruff@puc.nv.gov	Carson City

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Rail Safety

Rail Safety in conjunction with the U.S. Department of Transportation, Federal Railroad Administration participates in the enforcement of federal safety regulations and orders applicable to railroad track, hazardous materials shipments, rolling equipment and operations in Nevada. The division also reviews applications to modify or construct new

railroad crossings.

Rail Safety Staff Members

Name	Title	Telephone	E-mail	Location
Vic Crumley	Safety Supervisor, Railway	(702) 486-7907	vcrumley@puc.nv.gov	Las Vegas
Coby Cates	Safety Specialist III, Railway	(702) 486-7216	ccates@puc.nv.gov	Las Vegas
Roland Figueroa	Safety Specialist III, Railway	(702) 486-7274	rfigueroa@puc.nv.gov	Las Vegas
Thomas Miller	Safety Specialist III, Railway	(702) 486-7240	tmliller@puc.nv.gov	Las Vegas

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Consumer Complaint Resolution

Consumer Complaint Resolution is responsible for responding to utility consumer needs, problems and inquiries. The division is responsible for receiving, investigating and mediating complaints that arise between customers and their serving utilities including electric, gas, telecommunications, water and sewer. The division also tracks complaint levels and apprises the Commission of arising problem areas. Additionally, it makes recommendations to the Commission and the utilities regarding possible changes in policies or practices relating to the improvement of customer service and complaint resolution.

Consumer Complaint Resolution Staff Members

Name	Title	Telephone	E-mail	Location
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Peter Kostas	Manager, Consumer Complaint	(775) 684-6118	pkostas@puc.nv.gov	Carson City
Kellie Nichols	Senior Compliance Investigator	(775) 684-6117	kdnichols@puc.nv.gov	Carson City
Lisa Scott	Admin Assistant III	(702) 486-7228	lmscott@puc.nv.gov	Las Vegas
Alicia Cager	Compliance Investigator II	(702) 486-7910	acager@puc.nv.gov	Las Vegas
Erika Hernandez	Compliance Investigator II	(702) 486-7235	hernandez@puc.nv.gov	Las Vegas
Meredith Marasco	Compliance Investigator I	(775) 684-6119	mmarasco@puc.nv.gov	Carson City

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