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Smart Meter Trial Opt-Out Program

On Nov. 27, 2012, the Public Utilities Commission of Nevada approved a smart meter Trial Opt-out Program. The Commission's decision allows NV Energy's residential customers to receive a non-communicating digital meter instead of a smart meter. [Click here](#) to view the PUCN's order (PDF) approving the Trial Opt-out Program.

Trial Opt-out Program Details

- By Dec. 4, 2012, NV Energy will file [tariff sheets](#) reflecting the Commission's finding in the order. Tariffs are a collection of rules that define the relationship between a utility and its customers and are intended to ensure that utilities apply non-discriminatory practices to all customers.
- The tariff sheets will become effective upon review by Commission regulatory operations staff.
- The Trial Opt-out Program will continue until Dec. 31, 2016.
- No later than April 1, 2016, NV Energy will file an updated Trial Opt-out Program tariff or a proposal to end the program with a transition plan.

Trial Opt-out Program Eligibility

- The opt-out program applies to residential customers only.
- Tenants responsible for payment of their utility bills will be allowed to opt-out. However, if the landlord is the party paying the utility bill, it is the landlord who will get to choose whether to opt-out.

Non-communicating Digital Meter ("NCDM") Facts

- The NCDM is not capable of drive by meter reading.
- The NCDM does not store, record or transmit interval data.
- The NCDM will be read manually every month.

Trial Opt-out Program Costs - *Program costs are an estimate and subject to change when the tariff is filed by the company and reviewed by regulatory operations staff.*

| | Southern Nevada | Northern Nevada* | |
|---|-----------------|------------------|--------------------|
| | <i>Electric</i> | <i>Electric</i> | <i>Natural Gas</i> |
| Upfront Installation Fee | \$98.75 | \$107.66 | \$6.08 |
| Recurring Monthly Service Charge | \$8.14 | \$8.04 | \$0 |

*To participate in the opt-out program, Northern Nevada customers must replace both their electric and natural gas smart meters with the approved NCDM meter.

Process to Participate in the Trial Opt-out Program

- NV Energy will not accept verbal requests to participate in the Trial Opt-out

Program.

- NV Energy customers will either need to return a signed postcard or complete an online form.

For more information regarding participating in the Trial Opt-out Program, contact NV Energy:

- Southern Nevada: (702) 402-5555
- Northern Nevada: (775) 834-4444

Transitioning from the Postponement List to the Trial Opt-out Program

- NV Energy will eliminate the postponement list within 45 days after Nov. 27, the date the Commission's final order issued.
- By Dec. 4, NV Energy will transmit to customers on the postponement list (and those who have requested removal of the smart meter) a letter explaining the Trial Opt-out Program, identifying the methods that customers may use to document their decision to choose either the smart meter or the non-communicating digital meter option, and indicating that customers who do not respond will be placed in the smart meter installation queue.
- Customers will have 35 days from Nov. 27 to respond to the letter.
- 5 days before the 35-day response deadline, NV Energy will make automated calls to all letter recipients who have not responded to the letter.
- 45 days after Nov. 27, NV Energy will file a confidential list with the Commission identifying customers who choose to move from the postponement list to the Trial Opt-out Program, a list of those in the smart meter installation queue, and notice of termination of the postponement list.

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