Angel De Fazio – PUC Watch Dogs September 26, 2016 Annual Consumer Session – 2

In the real world, people are required to actually be qualified for their job, not lackey's for upper management, such as in NV state employment.

The Peter principle seem to be running rampant here at the PUC.

On February 24, 2012, I did a press release about the old hearing officer, Nancy Wenzel and the Delphi Technique, which at that time was an observation, little did I know, that in reality, it was a hard core fact.

It wasn't the first time they used the Delphi technique, but AnneMarie and her band of crack analysts used it in the Southwest Gas expansion docket 15-05025 to determine there was no small business impact to expanding gas service.

Assessing the impact is an NRS requirement. The conclusion of no impact was completely bogus given the cost to businesses and residents alike of hooking up to gas service, never mind digging up the city's streets to lay the infrastructure.

It was the City of Mesquite's web site that had the survey about whether the locals wanted gas service or not.

Upon doing real due diligence, researching those who are making statements, recommendations, they have no verifiable real life experiences to base their comments.

Does this sound familiar:

"It is, therefore, the job of the facilitator to find a way to cause a split in the audience, to establish one or a few of the people as "bad guys" while the facilitator is perceived as the "good guy."

Facilitators are trained to recognize potential opponents and how to make such people appear aggressive, foolish, extremist, etc. Once this is done, the facilitator establishes himself or herself as the "friend" of the rest of the audience."

Within each group, discussion takes place of issues, already decided upon by the leadership of the meeting.

Here, too, the facilitator manipulates the discussion in the desired direction, isolating and demeaning opposing viewpoints.

Generally, participants are asked to write down their ideas and disagreements with the papers to be turned in and "compiled" for general discussion after the general meeting is reconvened"

So, now, those who organized the meeting in the first place are able to tell the participants and the rest of the community that the conclusions, reached at the meeting, are the result of public participation.

Actually, the desired conclusions had been established, in the back room, long before the meeting ever took place. There are variations in the technique to fit special situations but, in general, the procedure outlined above takes place.

Yep, irreplaceable 'seasoned' employees, who have no real world experience, making recommendations...